



Custom Internet

Windows 7 – Moving On

Migrating to Windows 10

Microsoft have announced that support for Windows 7 will end on the 14th of January 2020. For those users who would really prefer not to move to Windows 10, firstly don't worry. It will continue working after the end of Microsoft support, and Custom Internet will continue to support you as best we can. The main problem will be that security patches will not be being produced and key software packages such as anti-virus programs will in due course stop supporting Windows 7.

Another issue is that many websites are no longer being tested on Internet Explorer (the default browser in Windows 7) and so you will need to use more up to date browser software such as Firefox or Chrome.

For those users who do want to move to Windows 10, here are a few pointers to help you decide whether to just upgrade the software and keep your existing machine or acquire a new one.

Memory : Windows 10 will require a minimum of 4GB RAM, but will perform far better with 8GB. Depending on the memory devices already fitted and the exact motherboard specification, you can add the extra required or replace them with a matched set of new modules.

Windows software : it will almost certainly be necessary to purchase a copy of Windows 10 and that cost can be a significant factor in the 'upgrade or replace' decision.

If you are using a version of Microsoft Office prior to the 2013 version, you will need to upgrade to a later version. Do ensure that the version you have has all the required components – especially 'Outlook' (see below).

Other software packages may have similar issues, so you should check with the developers for any compatibility issues – especially if the software package is critical to your business.

Email : users of Windows Live Mail under Windows 7 are advised to move to Outlook (part of the Office suite). Whilst contacts information is not difficult to transfer, the porting of the emails themselves is more difficult, so do be prepared for a good deal of effort.

How we can help

We are happy to help and advise you on the most appropriate upgrade plan for your needs. This can include system upgrades or replacement as well as porting your existing user data and applications.

Do call for a FREE initial consultation.

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